

# Wood Valley Swim & Racquet Club

## 2008 Survey

Another summer is coming to a close and the board members of WVS&RC would like to get your feedback on your experience this year at the club. Please take a few minutes to answer the questions and give us your thoughts. If completed and returned by October 1<sup>st</sup>, you are eligible for the \$50 Visa gift card drawing!

This club 'is' your club and we want to hear from you!

Name \_\_\_\_\_ E-Mail Address \_\_\_\_\_

(Optional, for follow-up use and drawing purposes only)

<b>Type of Membership</b> <input type="checkbox"/> Permanent <input type="checkbox"/> Annual <input type="checkbox"/> Empty Nester	<b>Family Size</b> Total Number _____ Number of Children _____ Year Round School Y N NA	<b>Frequency of Use</b> Pool _____ (per week) Tennis _____ (per week) Basketball _____ (per week)
<b>Ratings:</b> 1- Excellent 2- Good/Better than Average 3-Average/Satisfactory 4- Below Average 5- Unacceptable NA-Not Applicable Please circle the response that best fits with your opinion/experience.		
<b>Pools, Deck and Playground</b> Staff ..... 1 2 3 4 5 NA (Friendly, Attentive) Facilities ..... 1 2 3 4 5 NA (Pool, Tables, Shade, Umbrellas, Deck) Facilities ..... 1 2 3 4 5 NA (Cleanliness) Length of Season..... 1 2 3 4 5 NA  Additional Comments or Suggestions in Pool Area: _____ _____	<b>Youth Sports</b> Swim ..... 1 2 3 4 5 NA Tennis ..... 1 2 3 4 5 NA Dive ..... 1 2 3 4 5 NA Sports Day Sign-up .... 1 2 3 4 5 NA Participation Cost ..... 1 2 3 4 5 NA Communications..... 1 2 3 4 5 NA Meet Schedules ..... 1 2 3 4 5 NA End of Year Celebration..... 1 2 3 4 5 NA  Additional Comments or Suggestions in Youth Sports: _____ _____	
<b>Tennis Courts</b> Facilities ..... 1 2 3 4 5 NA (Quality of Courts, Gazebo, Restroom) Facilities ..... 1 2 3 4 5 NA (Cleanliness) Reservation Process..... 1 2 3 4 5 NA  Additional Comments or Suggestions in Tennis: _____ _____	<b>Club House</b> Rental Process On-line Y N NA Timely Confirmation .... Y N NA Facilities ..... 1 2 3 4 5 NA (Quality of Kitchen, Tables, Lighting, Restrooms) Facilities ..... 1 2 3 4 5 NA (Cleanliness) Current Changes in '08. 1 2 3 4 5 NA  Additional Comments, Changes to Club or Suggestions: _____ _____	
<b>Social Events</b> WV Home Owners Ice Cream Social ... 1 2 3 4 5 NA 4 <sup>th</sup> of July ..... 1 2 3 4 5 NA Friday Fun Nights..... 1 2 3 4 5 NA Ladies Socials..... 1 2 3 4 5 NA Children's Craft Afternoons..... 1 2 3 4 5 NA  Additional Comments, Other Events or Suggestions: _____ _____	<b>Communications</b> Membership Renewal Packets ..... 1 2 3 4 5 NA Website..... 1 2 3 4 5 NA Newsletters..... 1 2 3 4 5 NA Notices at club..... 1 2 3 4 5 NA E-mail responses from board members ..... 1 2 3 4 5 NA Yahoo Group..... 1 2 3 4 5 NA  Additional Comments or Suggestions in Communications: _____ _____	
How do you like to receive communications from WVS&RC? <input type="checkbox"/> Mail <input type="checkbox"/> Notices at Pool <input type="checkbox"/> E-Mail <input type="checkbox"/> Other _____		
<b>General Comments and Concerns</b> (please use additional sheets, if necessary): _____ _____		

First  
Class  
Postage

Wood Valley Swim & Racquet Club  
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